

QUALITY AND FOOD SAFETY MANAGEMENT SYSTEM POLICY (Q&FS MS)

Individual Enterprise «Arassa Deniz» (hereinafter referred to as the «IE») specializes in providing comprehensive professional services to leading Turkmen and international companies. The core business activities include:

- Catering services;
- Cleaning services;
- Laundry services.

The IE possesses a full package of necessary licenses, permits, and certificates required to carry out these activities. All services provided strictly comply with legislative norms, as well as the high requirements and expectations of our partners and interested parties.

Strategic Objectives:

- **Leadership in Quality and Food Safety.**

We ensure impeccable delivery of catering services. Our goal is the production and sale of prepared meals that not only comply with strict international safety standards but also exceed the expectations of our consumers and partners.

- **Innovation and Comfort in Cleaning and Services.**

We provide cleaning and laundry services at the highest global standards. By using only effective professional products, modern equipment, and the latest technologies, we bring cleanliness, coziness, and comfort to our clients' daily lives.

- **Sustainable Growth and Potential Development.**

We strengthen the company's economic position by investing in our main asset — our personnel. Increasing employee motivation, ensuring comprehensive operational safety, and continuously improving service quality are the keys to our long-term success and stability.

Implementation of the QM & FS Policy is achieved through:

- **Legal Foundation and International Standards:**

- ✓ Unconditional compliance with the legislation and regulatory acts of Turkmenistan governing the IE's activities.
- ✓ Maintaining and developing an integrated management system in strict accordance with the requirements of ISO 9001:2015 and ISO 22000:2018.

- **Effective Process Management:**

- ✓ Applying a systemic approach to managing all aspects of quality and food safety.
- ✓ Building a chain of interrelated processes that guarantee full fulfillment of consumer requirements and expectations.
- ✓ Making management decisions based exclusively on the analysis of accurate and reliable data.

- **Human Capital and Corporate Culture:**

- ✓ Engaging every employee in the process of continuous improvement of management systems.
- ✓ Prioritizing high professionalism and the personal responsibility of employees for the results.
- ✓ Developing creative potential: supporting and encouraging initiatives aimed at innovation and business process improvement.

The IE Management undertakes to comply with this «Policy», communicate it to all IE employees, update it on a regular basis, and ensure its availability to all Stakeholders.

General Director
«Arassa Deniz» IE
(title)

M. Shvydko
(name)



November 10, 2025
(date)